



**Mission:**

*To improve the wellbeing of children and adults with mental health and physical disabilities by providing skilled therapies in a natural setting using equines, the equine environment, and equine movement to achieve functional goals.*

**Mailing address**

8380 N. Fleming Dr

Flagstaff, AZ 86004

928.310.0947

15handsandhearts@gmail.com

Cancellation and Payment Policies

You/your child's treatment sessions are by an AZ licensed counselor/social worker. Your therapy team includes the counsellor, the horse, and an equine specialist, (trained team members who assist with the horse during the therapy session and are there for safety).

Therapy using the horse requires a dedicated committed team. All services are by appointment only. A 24-hour notice is requested for all session cancellations. Due to a limited number of service time slots available each week, late cancellations/no shows without notice are charged a late cancellation/no show fee and may result in the loss of your scheduled treatment time. It is our policy to charge a \$150. late cancellation fee (less than 24 hrs.), for the time slot that was reserved for you. This fee is normally not reimbursed or billed to insurance and is due from you before your next scheduled appointment or may be taken out of any scholarship/grant money that you have received. We are committed to creating a positive experience for all involved. The cancellation policy may be reconsidered due to unforeseen circumstances or hardship, at the counselor's discretion. Communication is the key if unforeseen events occur. You may lose your appointment time and/or scholarship money with 2 no show/no 24-hour cancellation occurrences.

Fees

EAP counselling sessions - \$195. per session.

Barn activity fee - \$30. per session

If your sessions will be covered by grants or scholarship, payment of a barn/activity fee may be waived, depending upon the scholarship /grant monies available. Please let Pat know, at the above phone or email address, if you need assistance with the barn/activity fee. We accept Paypal, Visa, MC, check, class wallet, BCBS

Sessions are held at Sacred Peaks Equine Sanctuary at 12180 N Copeland, Flagstaff, AZ. I have read and agree to all of the above

Print name: \_\_\_\_\_ Date \_\_\_\_\_

Signature: \_\_\_\_\_

